

Is the concern still present?

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new ACM. REFER to: Audio Front Control Module (ACM) .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AO : U024B:00**Normal Operation and Fault Conditions****DTC Fault Trigger Conditions**

DTC	Description	Fault Trigger Conditions
U024B:00	Lost Communication with Seat Control Module "G": No Sub Type Information	Set by the APIM when network messages are missing from the SCMG for more than 5 seconds with the ignition in RUN.

Possible Source

- SCMG

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AO : U024B:00 > PINPOINT TEST AO : U024B:00

AO1 VERIFY THE CUSTOMER'S CONCERN

Ignition ON.

Verify if there is an observable symptom present.

Is an observable symptom present?

Yes	GO to AO2
No	The system is operating correctly at this time. The DTC may have been set due to high network traffic or an intermittent fault condition.

AO2 RECHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) U024B:00